

Jon Ritterbush

McAfee Memorial Library
Park University
Parkville, MO 64152

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EDUCATION:

- 2012 – 2016** **University of Nebraska-Lincoln**
Graduate studies in Internet-based Education
- 2007 – 2009** **Regent University – Virginia Beach, Virginia**
Master of Education
- 1997 – 1999** **University of Illinois at Urbana-Champaign**
Master of Science in Library and Information Science
- 1991 – 1995** **Albion College – Albion, Michigan**
Bachelor of Arts in History, *magna cum laude*

EXPERIENCE:

- 9/2016 – Present** McAfee Memorial Library of Park University – Parkville, Missouri
DIRECTOR of LIBRARY SERVICES and LEARNING COMMONS
Lead nine full-time and 20 part-time employees in providing tutoring, mentoring, and library services to Park's on-campus and distance students. Represent the Learning Commons to other campus units, external vendors, and library consortium partners. Manage the library's budget and facilities.
- 1/2009 – 8/2016** Calvin T. Ryan Library – University of Nebraska-Kearney
ASSOCIATE PROFESSOR and E-RESOURCES and SERIALS LIBRARIAN
Managed the acquisitions, implementation, and evaluation of e-resources and serials subscriptions; supervised one staff member. Provided collection development, library instruction, and research assistance for criminal justice, psychology, social work, and sociology. Authored and administered the library's online tutorial for graded credit. Awarded tenure in April 2014.
- 8/2006 – 12/2008** Regent University Library – Virginia Beach, Virginia
ASSOCIATE LIBRARIAN in INSTRUCTIONAL DESIGN and REFERENCE
Provided collection development and library instruction for the School of Communication and the Arts. Redesigned library's main website and online information literacy course. Participated in reference services. Promoted to rank of Associate Librarian in April 2007.

- 3/2002 – 7/2006**
Lupton Library – University of Tennessee-Chattanooga
UC FOUNDATION ASSISTANT PROFESSOR and HEAD of LIBRARY SYSTEMS
Administered all library systems, provided desktop computer support to library staff and users, and coordinated new technology initiatives with university IT personnel. Supervised one librarian and one staff member.
- 12/1999 – 2/2002**
Hancock County Community Network – Greenfield, Indiana
EXECUTIVE DIRECTOR and WEBMASTER
Redesigned and maintained website of not-for-profit community information network. Promoted HCCN activities through publicity efforts and public speaking engagements. Developed websites for the City of Greenfield, Indiana and the Greenfield Chamber of Commerce.
- 9/1999 – 11/2001**
Hancock County Public Library – Greenfield, Indiana
NETWORK/AUTOMATION SYSTEMS MANAGER REFERENCE LIBRARIAN
Administered library computer systems and supervised two student technicians. Trained library staff and patrons in use of software and Internet resources. Planned, budgeted, and implemented automation policies and services. Participated in reference services and selection of adult non-fiction materials.
- 8/1997 – 5/1999**
University of Illinois Undergraduate Library – Urbana, Illinois
GRADUATE ASSISTANT and WEB DEVELOPER
Provided reference assistance to library users utilizing print and electronic sources. Led and assisted other librarians with teaching library instruction sessions. Redesigned the Undergraduate Library's website and developed additional online instructional resources. Created an online interface for searching the Education Library's Test Collection.
- 12/1995 – 7/1997**
Ball State University Libraries – Muncie, Indiana
EVENING CIRCULATION SUPERVISOR
Supervised work activities of four circulation staff assistants and 16 student assistants. Assisted with hiring, scheduling and training of new student assistants. Assisted library users with questions related to circulation policies, catalog searching, and item location.

PEER REVIEWED PUBLICATIONS:

- Ritterbush, Jon. "Exceeding the Limits: Teaching and Assessing Information Literacy within Blackboard." *Kansas Library Association College and University Libraries Section Proceedings*, 5.1 (2015). doi:10.4148/2160-942X.1052.
- Ritterbush, Jon. "Assessing Academic Library Services to Distance Learners: A Literature Review of Perspectives from Librarians." *The Reference Librarian*, 55.1 (2014): 26-36. doi:10.1080/02763877.2014.853274.
- Lee, Marta, Jon Ritterbush, and Robert Sivigny. "Reference at the Commons: A Case Study." *Reference Services Review*, 38.1 (2010): 81-89. doi:10.1108/00907321011020743.

- Ritterbush, Jon. "The Impact of New Student Housing on Library Usage: A Case Study." *Journal of Academic Librarianship*, 35.4 (2009): 360-366. doi:10.1016/j.acalib.2009.04.006.
- Ritterbush, Jon. "Supporting Library Research with LibX and Zotero: Two Open Source Firefox Extensions." *Journal of Web Librarianship*, 1.3 (2007): 111-122. doi:0.1300/J502v01n03_08.

NON-PEER REVIEWED PUBLICATIONS:

- Ritterbush, Jon. "Updated Reciprocal Borrowing Policy Directory." *Nebraska Libraries*, 2.4 (2014): 25.
- Ritterbush, Jon. "Discovery and Sharing at the C&U / S&I 2014 Spring Meeting." *Nebraska Libraries*, 2.3 (2014): 24-25.
- Ritterbush, Jon. Rev. of *Historical Newspapers Online* website. *Reference Reviews*, 28.7 (2014): 12-13.
- Ritterbush, Jon. "In This Together: A New C&U Column." *Nebraska Libraries*, 2.1 (2014): 27.
- Ritterbush, Jon. Rev. of *Rehabilitation Therapy in Video* database. *Reference Reviews*, 28.1 (2014): 32-33.
- Ritterbush, Jon. Rev. of *CountryReports* database. *Reference Reviews*, 27.4 (2013): 55.
- Ritterbush, Jon. "Trials by Juries: Suggested Practices for Database Trials." *Journal of Electronic Resources Librarianship* 24.3 (2012): 240-243.
- Ritterbush, Jon. Rev. of *NOAA Photo Library* database. *Reference Reviews*, 26.7 (2012): 51.
- Ritterbush, Jon. Rev. of *Institutional Collection: Musical Scores* database. *Reference Reviews*, 26.5 (2012): 49.
- Ritterbush, Jon. Rev. of *U.S. Daily Weather Maps Project* database. *Reference Reviews*, 26.1 (2012): 39.
- Ritterbush, Jon. Rev. of *AllMusic.com* database. *Reference Reviews*, 25.8 (2011): 44.
- Ritterbush, Jon. Rev. of *Classical Scores Library* database. *Reference Reviews*, 25.3 (2011): 45.
- Ritterbush, Jon. Rev. of *American Music Resource* database. *Reference Reviews*, 24.8 (2010): 46.
- Ritterbush, Jon. Rev. of *LibraryMusicSource.com* database. *Reference Reviews*, 24.7 (2010): 51.
- Ritterbush, Jon. Rev. of *Naxos Music Library* streaming audio service. *Reference Reviews*, 24.6 (2010): 43-44.
- Ritterbush, Jon. Rev. of *PRism* electronic journal. *Reference Reviews*, 24.2 (2010): 24.
- Ritterbush, Jon. Rev. of *PILOTS* database. *Reference Reviews*, 23.8 (2009): 46-47.
- Ritterbush, Jon. Rev. of *Journalism.org* website. *Reference Reviews*, 23.6 (2009): 8-9.
- Ritterbush, Jon. Rev. of *Communication Institute for Online Scholarship* website. *Reference Reviews*, 23.4 (2009): 13-14.
- Ritterbush, Jon. Rev. of *Hurricane Digital Memory Bank* website. *Reference Reviews*, 22.7 (2008): 16-17.
- Ritterbush, Jon. "Sharing the Links: A Primer on Social Bookmarking for Educators." *Center for Teaching and Learning E-News*, 8.7 (11 June 2008). Web.
- Ritterbush, Jon. Rev. of *Communication & Mass Media Complete* database. *Reference Reviews*, 22.2 (2008): 16-17.
- Ritterbush, Jon. "Rediscover the Web with Firefox." *Center for Teaching and Learning E-News*, 6.20 (15 Dec. 2006). Web.
- Ritterbush, Jon. Rev. of *Old Farmer's Almanac* website. *Reference Reviews*, 20.7 (2006): 7.
- Ritterbush, Jon. Rev. of *World Weather Information Service* website. *Reference Reviews*, 20.5 (2006): 44-45.

- Ritterbush, Jon, Chris Ryan, and Priscilla Seaman. "Web Design with the End User in Mind." *Tennessee Libraries*, 54.2 (2004). Web.

CONFERENCE and INVITED PRESENTATIONS:

- Ritterbush, Jon and Christopher Holly. "Going Greek: Implementing OpenAthens to Authenticate Online Library Users." 2018 MOBIUS Annual Conference. 5 June 2018. Conference Presentation.
- Ritterbush, Jon and Katelyn Handler. "Integrating LibGuides with Canvas using LTI." MidAmerica Nazarene University, Olathe, KS. 5 Oct. 2017. Seminar.
- Ritterbush, Jon, Katelyn Handler, and Scott Curtis. "Reducing Textbook Costs, Increasing Access, Enhancing Teaching and Learning." Park University - Faculty Center for Innovation, Parkville, MO. 15 Sept. 2017. Seminar.
- Ritterbush, Jon, Debra McArthur, and Jayme Uden. "Serving Underprepared Students at Park University." Park University – Center for Excellence in Teaching and Learning, Parkville, MO. 30 Nov 2016. Seminar.
- Ritterbush, Jon, Michael Kusack, and Ron Burns. "Case Studies from the Cloud: Technical Perspectives on Hosting Discovery Systems." 2016 Electronic Resources and Libraries Conference, Austin, TX. 4 April 2016. Conference Presentation.
- Ritterbush, Jon. "Exceeding the Limits: Teaching and Assessing Information Literacy within Blackboard." Nebraska Library Association, College & University section / Kansas Library Association, College & University Library Section joint spring meeting, Crete, NE. 29 May 2015. Conference "Lightning Round" Presentation.
- Ritterbush, Jon. "Using Blackboard to Teach Information Literacy outside the Classroom." University of Nebraska - Innovation in Pedagogy and Technology Symposium, Lincoln, NE. 14 May 2015. Conference Presentation.
- Ritterbush, Jon. "Quantifying the Impacts of Scholarship: Journal Impact Factors and Citation Counts." Southern Utah University, Cedar City, UT. 18 Oct. 2013. Online Presentation to Mountain Plains Management Conference.
- Ritterbush, Jon. "Quantifying the Impacts of Scholarship: Journal Impact Factors and Citation Counts." University of Nebraska-Kearney, Kearney, NE. 12 Mar. 2013. Presentation to College of Business and Technology faculty.
- Ritterbush, Jon, Ann Kaste, and Sabrina Riley. "Managing Electronic Resources: Shouldn't It be Easier by Now?" Nebraska Library Association Annual Conference, LaVista, NE. 18 October 2012. Conference Panel Discussion.
- Ritterbush, Jon, and Ron Wirtz. "New Resources at Calvin T. Ryan Library." University of Nebraska-Kearney eCampus, Kearney, NE. 10 Oct. 2012. Presentation to UNK faculty.
- Ritterbush, Jon, Michael Sutherland, and Ron Wirtz. "New Resources at Calvin T. Ryan Library." University of Nebraska-Kearney eCampus, Kearney, NE. 11 Apr. 2012. Presentation to UNK faculty.
- Ritterbush, Jon, A. Lee Adams, and Christine E. Ryan. "Trials by Juries: Suggested Practices for Database Trials." 2012 Electronic Resources and Libraries Conference, Austin, TX. 3 Apr. 2012. Conference Presentation.
- Ritterbush, Jon, Taffnee Faimon, Keri Pearson, and Ronald Wirtz. "Keeping the Focus on Student Needs: Collaboration in Creation of UNK's Learning Commons." Nebraska Library Association Annual Conference, Lincoln, NE. 7 Oct. 2011. Conference Presentation.
- Ritterbush, Jon, and Ron Wirtz. "Strategies for success at UNK." University of Nebraska-Kearney eCampus, Kearney, NE. 22-23 Sept. 2010. Presentation to UNK faculty.

- Ritterbush, Jon. "Free Tools for Library Outreach and Research." Meridian and Republican Valley Library Systems, Kearney, NE. 8 Apr. 2010. Seminar.
- Ritterbush, Jon, and Ron Wirtz. "What Can the Library Do for You?" University of Nebraska-Kearney eCampus, Kearney, NE. 6 Apr. 2010. Presentation to UNK faculty.
- Ritterbush, Jon. "Five Free Web Tools to Transform Your Library." Nebraska Library Association, College & University section, Kearney, NE. 15 May 2009. Conference Presentation.
- Ritterbush, Jon. "Sharing Links: A Librarian's Guide to Social Bookmarking." Virginia Library Association Annual Conference, Williamsburg, VA. 24 Oct. 2008. Conference Presentation.
- Ritterbush, Jon, Chris Ryan, and Priscilla Seaman. "Web Design with the End User in Mind." Tennessee Library Association Annual Conference, Knoxville, TN. 19 Mar. 2004. Conference Presentation.

GRANT APPLICATIONS WRITTEN and RECEIVED:

- \$41,897 toward a 3-year subscription to *Films On Demand* streaming video collection from a Park University Additional Resources Grant (2016-2017).
- \$14,790 toward purchase of selected ebooks from a Park University Additional Resources Grant (2016-2017).
- \$25,000 toward purchase of *American Periodical Series Online* from an eCampus Distance Education Grant, University of Nebraska-Kearney (2010-2011).
- \$60,400 to replace desktop computers in Library Instruction Classroom 209 from the Student Technology Fee, University of Tennessee at Chattanooga (2005-06).
- \$59,200 to replace "loan-and-roam" wireless laptop computers from the Student Technology Fee, University of Tennessee at Chattanooga (2005-06).
- \$69,000 for equipment to create a Wireless Instruction Classroom in Library 208 from the Lupton Fund, University of Tennessee at Chattanooga (2004-05).
- \$3,500 for improvements to Library's "Plug-in" Network from the Student Technology Fee, University of Tennessee at Chattanooga (2003-2004).

LIBRARY WEBSITES and APPLICATIONS DEVELOPED:

- LibGuides, created over 30 web-based research guides at Park University and added metadata to map these to specific courses within the university's Canvas CMS. Migrated A-Z database list to LibGuides. <<http://libguides.park.edu>>.
- Room Reservation system, utilized YouCanBook.me widget with Google calendar and LibGuides to create a free, online room reservation system. 2013. <<http://guides.library.unk.edu/sowk441>>.
- LibGuides, developed over 30 web-based research guides at UNK related to psychology, social work, sociology, citation styles and other topics. Administered UNK's migration to LibGuides v. 2.0 in Summer 2016. <<http://guides.library.unk.edu/ritterbush>>.
- Library RSS feeds, configured queries based on material types, fund codes, and LC classifications to generate RSS feeds of new materials added to the library catalog. 2010. <<http://rosi.unk.edu/feeds>>.
- In Brief Online blog, established a Wordpress blog for the online news publication of the Calvin T. Ryan Library, University of Nebraska-Kearney. 2009. <<http://inbriefonline.wordpress.com>>.

- UNK LibraryNet, a private social network for collaboration and communication by UNK Library Web Committee members, built at Ning.com. 2009.
- UNK ER News, a Blogspot blog for UNK Library staff about new offerings, product trials, new database features, and training opportunities. 2009.
- LibX browser toolbar customization - UNK Library edition. 2009. <<http://www.libx.org/editions/1A/98/1A9838ED/libx.html>>.
- Regent University Library website redesign (utilized ColdFusion, Javascript, RSS, CSS). 2008.
- Library Link blog, established Wordpress blog for *Library Link*, an online news publication of Regent University Library. 2008.
- Library Information Research & Resources course (major content revisions utilizing Blackboard, Facebook and Frappr). 2007.
- LibX browser toolbar customization - Regent University edition. 2007. <<http://libx.org/editions/regent/libx.html>>.
- Websites in Communication & Arts, utilizing Del.icio.us. 2006. <<http://www.delicious.com/comartslibrarian>>.
- The Compass, a WordPress blog on topics in communication & arts, libraries and technology. 2006. <<http://comartslibrarian.wordpress.com>>.
- Electronic Reserve System, utilizing Online Catalog and EZProxy. 2006.
- UTC Lupton Library Online Catalog. 2006.
- New Databases List for UTC Library. 2005.
- Electronic Databases List for UTC Library. 2004.
- Electronic Resource Management Database, utilizing Microsoft Access. 2003-2004.
- UTC Lupton Library website redesign. 2002.
- Library Acquisitions Database, utilizing Microsoft Access. 2000.
- Test Collection Online Database for the Education Library, University of Illinois. 1999.
- Question Board website for the Undergraduate Library, University of Illinois. 1998.

INSTRUCTION at PARK UNIVERSITY:

- Produced an introductory video to Park University's Disability Services (2017) using Prezi and Camtasia at <http://bit.ly/parkds-video>
- Authored more than 30 research guides at <https://library.park.edu> (2016-18) and mapped these by subject to all Park University Canvas courses using LibGuides CMS.

SERVICE at PARK UNIVERSITY:

<i>2017 – 2018</i>	University Strategic Planning Task Force
<i>2017</i>	Faculty 180 Implementation Advisory Task Force
<i>2017</i>	Army University Collaboration Group
<i>2016 – 2017</i>	Search Committee for Dean of College of Liberal Arts and Sciences

SERVICE AWARDS at PARK UNIVERSITY:

<i>2016-17</i>	Staff Newcomer of the Year Award – Park Student Government Association
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INSTRUCTION at UNIVERSITY OF NEBRASKA - KEARNEY:

- Taught library instruction seminars for undergraduate courses in: Criminal Justice, Family Studies, History, Journalism/Mass Communications, Psychology, Social Work, Sociology, and Speech.
- Served as an “embedded librarian” to online class of Social Work 172 (Spring 2011); conducted a live library instruction webinar utilizing Wimba.
- Created and maintaining research guides for liaison areas of criminal justice, psychology, social work and sociology, and topical guides on current events, career resources, citation styles, and scholarly communication.
- Used Blackboard to develop a graded, multi-unit “Library Research Tutorial” in 2011 to teach basic information literacy skills and introduce library resources and services.
- Created screencast on “Finding full-text articles from a database citation” using Adobe Captivate. Embedded this screencast within the “Library Research Tutorial” in Blackboard and within selected LibGuides; also published at <http://bit.ly/Mml6iB>.
- Provided library orientation sessions to new UNK students (2010-2012).

SERVICE at UNIVERSITY OF NEBRASKA - KEARNEY, C. T. RYAN LIBRARY:

2016	Search Committee for Coordinator of Library Technology
2016	Instruction Lab Redesign Task Force
2015 – Present	University of Nebraska Consortium of Libraries, Reference/Instruction Group
2015 – Present	University of Nebraska Consortium of Libraries, Acquisitions Group
2014 – Present	Library Faculty Tenure Committee
2014 – Present	Library Collection Development Committee
2013 – 2014	Discovery Service Task Force (Chair)
2011 – Present	Library Instruction Committee
2011 – 2013	Learning Commons Coordinating Council
2011	Search Committee for Government Documents Librarian
2010	Search Committee for Web Services Librarian (Chair)
2010	Advisory Task Force on Organizational Restructuring
2009 – Present	Faculty Affairs Advisory Committee (Recorder, 2010-2011; Chair, 2011-2012)
2009 – 2011	Web Committee (Chair)
2009 – 2011	Publications Committee (Chair, 2010-2011)
2009 – 2010	Print Periodicals Review Group

SERVICE at UNIVERSITY OF NEBRASKA - KEARNEY:

2016	Academic Program Review Team for eCampus Program (Mar. 28-29)
2015 – Present	Graduate Council
2015 – Present	eCampus Committee
2015	General Studies Council (Interim appointee for Fall 2015)
2014 – 2016	Strategic Planning Committee
2013	Academic Program Review Team for General Studies Program (Apr. 2-3)
2012 – 2014	UNK iPad Users Group
2012	Student Services Advisory Group for Online Students
2011 – Present	Career Services Advisory Committee
2011 – Present	Judge for Kearney District History Day at UNK

<i>2010 – 2012</i>	First Year / New Student Orientation Task Force
<i>2009 – 2013</i>	Academic Information Technology Committee (Secretary 2009-2010; Chair 2010-2012)
<i>2009 – 2013</i>	Center for Teaching Excellence Advisory Committee

INSTRUCTION at REGENT UNIVERSITY:

- Taught library instruction seminars for Cinema/TV and Theater classes
- Co-taught topical seminars on the use of EBSCOhost databases, Firefox, RefWorks and Zotero

SERVICE at REGENT UNIVERSITY LIBRARY:

<i>2008</i>	Library History Video Documentary Team – Narrator, Script Editor and Production Assistant
<i>2007 – 2008</i>	SACS University Review Task Force
<i>2007 – 2008</i>	SACS Library Committee, Reference/Instruction Subcommittee (Chair)
<i>2007 – 2008</i>	Library Instruction Team (Chair)
<i>2007</i>	Library Mission Statement Task Force
<i>2006 – 2008</i>	Library Website Team (Chair 2007-2008)
<i>2006 – 2008</i>	Collection Development Team
<i>2006 – 2008</i>	Library Newsletter Team

SERVICE at UNIVERSITY OF TENNESSEE - CHATTANOOGA, LUPTON LIBRARY:

<i>2005 – 2006</i>	Library IT Council
<i>2005 – 2006</i>	Second Floor Redesign Task Force
<i>2005 – 2006</i>	AV Circulation Task Force
<i>2004 – 2006</i>	Disaster Recovery Committee
<i>2003 – 2006</i>	Library Use Survey Committee
<i>2003 – 2006</i>	Building/Computer Use Policy Committee
<i>2003 – 2005</i>	Library Electronic Resource Committee
<i>2002 – 2006</i>	Library Web Committee (Chair 2005-2006)
<i>2002 – 2003</i>	Lupton Library “Get Connected” Promotional Event Working Group, Member and Event Presenter

SERVICE at UNIVERSITY OF TENNESSEE - CHATTANOOGA:

<i>2005 – 2006</i>	Classroom Technology Committee
<i>2003 – 2006</i>	University Web Committee
<i>2003 – 2004</i>	Faculty Senate, Budget and Economic Status Committee
<i>2002 – 2006</i>	IT Advisory Council

SERVICE AWARDS at UNIVERSITY OF TENNESSEE - CHATTANOOGA:

2003 Named as a University of Chattanooga Foundation Assistant Professor
2002 Joseph A. Jackson Library Faculty Development Award

PROFESSIONAL ASSOCIATIONS:

2016 – Present; American Library Association
1998 – 2004

2016 – Present Association of College and Research Libraries

2009 – 2016 Nebraska Library Association

- Chair of Bylaws/Handbook Committee, Mar. 2015 – Present
- Chair of College & University section, June 2013 – Oct. 2014
- Vice-Chair of College & University section, Oct. 2012 – June 2013

2007 – Present *Communications in Information Literacy* e-journal

- Reviewer, 2007 – Present
- Editorial Board member, 2010 – Present

2006 – 2008 Association of Christian Librarians

2006 – 2008 Tidewater Automated Reference Services Librarians (Vice-Chair)

2006 – 2008 Virginia Library Association

2005 – 2006 VTLS Users Group, Executive Committee (At-Large Representative)

2002 – 2006 Chattanooga Area Library Association

2002 – 2006 Tennessee Library Association

2000 – 2001 Indiana Library Federation